# **Building the Future through Independent Business Expansion in the Americas**

#### Hitachi Construction Machinery's History of Business Development in the Americas

August 1978 US regional office opened

- 1983 Formed a business tie-up on the supply of hydraulic excavators with US-based Deere & Company.
- June 1988 Entered into business partnership with Deere & Company
- July 2009 Made Canada-based Wenco International Mining Systems Ltd.,\* which is involved with fleet management systems, a consolidated subsidiary.
- December 2016 Made US-based H-E Parts International LLC a wholly owned subsidiary.
- March 2017 Made Australia-based mining parts manufacturer and solution provider Bradken Pty.Ltd. a consolidated subsidiary by way of tender offer.
  - 2017 Began selling wheel loaders under the Hitachi Brand in North America
- January 2018 Established Hitachi Construction Machinery Loaders America in Georgia
- March 2021 Signed a memorandum of understanding with ABB Ltd. of Switzerland to build a cooperative relationship for realizing net zero emission mining
- August 2021 Announced the dissolution of the joint venture with Deere & Company
- October 2021 US consolidated subsidiary Hitachi Construction Machinery Loaders America to be renamed Hitachi Construction Machinery Americas
- March 2022 Hitachi Construction Machinery's agreement with Deere ends; Americas begins independent business activity throughout the Americas
- March 2022 Opened parts warehouse in Jackson, Georgia
- October 2022 Opened parts warehouse in McDonough, Georgia

Under the joint venture with Deere & Company in the United States, Hitachi Construction Machinery took charge of exporting hydraulic excavators produced in Japan to the Americas under the Deere brand as well as of developing and producing products at local joint ventures. Sales and after-sales services were the responsibility of Deere through its dealer network across the Americas. Consequently, Deere had control over the sales and operational data for the construction machinery. We were unable to sell our latest products equipped with our ConSite service solution under the Hitachi Construction Machinery brand.

After the dissolution of this partnership, Hitachi Construction Machinery now independently handles all aspects of the business in the Americas. This allows us to have direct knowledge of the dealer and market conditions, and we can obtain information on conditions at various construction sites and the parts that are needed there. We are now in a better position to provide the construction machinery that customers need in the Americas, dynamic markets with significant potential.

#### Current Since March 2022

Jntil Febru





### Special Feature

# Embarked on Development for Own Business with a Better Start

Despite having only a six-month preparation period following the agreement to dissolve the joint venture with Deere & Company in August 2021, the Hitachi Construction Machinery Group's independent business expansion in the Americas has gotten off to a much better start than expected. The high level of demand for construction machinery in the wake of the pandemic also contributed to this success.

What most surprised us was the high level of recognition for the Hitachi Brand. Since the establishment of our first American office in August 1978, we have built a trusted brand over 45 years of expansion in the Americas.

After announcing the dissolution of the partnership, Hitachi Construction Machinery Loaders America, which had been in charge of wheel loaders in North America, was reorganized into Hitachi Construction Machinery Americas in October 2021. Rapidly expanding this company's workforce from around 40 to over 170 people, we were able to clearly demonstrate our commitment to the Americas. As a result, we were able to smoothly develop sales channels, leading to revenue in excess of ¥100 billion, which is more than five times previous revenues.

> Hitachi Construction Machinery Americas Inc. CEO

**Al Quinn** 

Co., Ltd Senior Vice President and Executive Officer President, Mining Business Unit and General Manager of America Business Division Chairman of Hitachi Construction Machinery Americas Inc.

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Sonosuke Ishii

Hitachi Construction Machinery Group Integrated Report 2023

#### Our Vision Value Creation Story Sustainability Initiatives Financial Strategy/Corporate Data 1

### Special Feature



# Aiming for at least ¥300 billion in revenue from independent business expansion in the Americas

### Rapid Buildout of Sales Structure Covering Roughly 80% of North American Market

Through our sales and service network in the Americas, we were able to secure a number of capable and influential dealerships in a short time in each region, thanks to the favorable impression the Hitachi Brand has made. As of July 2023, the number of dealerships had risen to 29 companies. Additionally, we have collaborated with the ITOCHU Group to establish a joint venture in financing in order to provide more accessible sales and service arrangements for our customers.

Regarding parts supply, we have set up parts warehouses in Jackson and McDonough, Georgia, and are considering a warehouse on the western side of the American continent.

One of the greatest benefits of our independent business expansion is the ability to utilize machine operation and maintenance data collected by our service solution, ConSite. In alignment with customer needs for greater productivity at construction sites and continuous long-term operations, we share data with dealers on when maintenance or parts replacement will be required, prepare the necessary parts on an appropriate schedule, deliver them promptly and link these efforts to new proposals. In turn, this contributes to reducing life cycle costs and extending the lifespan of the machinery for the customer.



🔶 Ratio of revenue from independent business expansion in the Americas 📕 Value chain business 📕 Mining 📕 Compact and Construction

Note: Assuming an exchange rate of ¥130/\$, and demand holding steady

(FY)

### Special Feature

### **Providing comprehensive** solutions in the mining business

In mines where machinery and equipment operate 24 hours a day, 365 days a year, advanced technology is required to ensure safety, durability and productivity.

In the mining business, in addition to ultra-large hydraulic excavators, dump trucks and wheel loaders, the Hitachi Construction Machinery Group provides comprehensive solutions through Bradken, which produces cast machinery and parts for mining equipment; H-E Parts, which provides comprehensive solutions related to mining equipment; and Wenco, which offers a mining Fleet Management System (FMS) that monitors the location and driving conditions of multiple vehicles in real time to optimize vehicle allocation. Furthermore, Wenco's FMS has a track record in operating mixed fleets at various mines, and H-E Parts offers the option of parts remanufacturing and repair for equipment made by other companies. These services help differentiate our proposed solutions.



**Expansion from Fleet Management Systems to Production of** Parts and Remanufacturing Business



Mining Fleet Management System (FMS) Autonomous dump truck





at H-E Parts



Venco

Value Creation Story Sustainability Initiatives Financial Strategy/Corporate Data

Remanufacturing business Bradken's excavation parts

24-hour remote monitoring of mining equipment with ConSite Mine



#### **Special Feature**

## Aiming for net zero emissions mining

Ratio of Demand by Type of Mine in North and Latin America

Iron ore

Coal

North America America

Latin

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The trolley-powered system takes in electricity from power lines strung above roads, charging the battery while the vehicle drives along. When the vehicle moves away from the overhead lines, it switches to battery power. In addition, the system can recharge the battery with regenerative energy from braking. This system not only reduces battery weight and increases payload, but also contributes to keeping initial vehicle costs in check.



Hitachi Construction Machinery and Switzerland-based heavy electrical machinery major ABB Ltd. are collaborating on the joint development of an engineless, full battery, rigid frame dump truck ("battery dump truck") as a step toward the realization of net zero emission mining, aimed at achieving net zero GHG emissions from mining equipment.

Our battery dump truck under joint development has a trolley charging system that draws power as needed from overhead lines for both operations and charging the battery. This approach tackles challenges associated with the electrification of dump trucks, namely, increasing battery capacity results in higher vehicle weight and thus reduced payloads and the need to stop to recharge batteries results in lower operating rates.

The Hitachi Construction Machinery Group is progressing with plans to conduct a demonstration test of this battery dump truck at the Kansanshi copper-gold mine in the Republic of Zambia