

Reason Why Should Have an Annual Maintenance Service Contract



Expert Technician at your disposal



Emergency Support when you need it



Reduce Machine Downtime



Save Money & Make Budgeting Easier



Peace of Mind Leave Maintenance to Us



Free Machine Inspection with report



ConSite Support tools



CONTACT US

Hitachi Construction Machinery is committed to providing the highest level of customer service.

If you need more information, please contact us.

Our team member will get back to you.



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Official Website

<http://www.hcmm.com.my>

Online Store

<https://www.hcmmparts.com/>

Facebook Page

Hitachi Construction Machinery
Malaysia Sdn. Bhd.

Contact Us For More Information:

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HITACHI

Hitachi Construction Machinery
"Life Cycle Support"



Service Contract

You can rely upon professional service technicians to provide the highest level of after-sales support. With full and regular technical training, each HCMM technician has access to all the latest technical information. They will apply this knowledge to ensure your Hitachi machine, optimizing productivity and minimizing downtime.



	Machine bundle with 3 year Service Contract Package (ZX130-5G, ZX200-5G, ZX350LCH-5G, ZX470LCH-5G)	VIP Support Program	Normal Contract	Without Contract
Service Interval	500hrs until 6,000hrs	500hrs until 6,000hrs	Standard interval based on hours	Standard interval based on hours
Parts	Standard Maintenance Parts	Standard Maintenance parts + Belt, Battery, Hoses and Main Components can be chosen to be replaced	Standard Maintenance Parts	Standard Maintenance Parts
Labour	Fixed	Fixed	Fixed	Based on actual hour
Mileage	Fixed	Fixed	Based on Mileage Table	Based on Actual KM
Parts Pricing	Fixed	Fixed	Yearly Increment	Based on actual fluctuation
Additional Discount	Yes	Yes	Yes	No
Standard Warranty for New Machine	First year unlimited hours Full Warranty	First year unlimited hours Full Warranty	First year unlimited hours	First year unlimited hours Full Warranty
Extended Warranty	Power Train (3 Years/ 6000 Hours)	Full coverage or Power Train (3 Years / 8000 Hours)	Nil Full Warranty	Nil
Terms	New Machine Sales Bundle Up	Applicable for Machine delivered 1 year from the delivery date	Nil Applicable for most of Hitachi New & Old Models	Applicable for most of Hitachi New & Old Models
Payment	New machine + Service contract package under loan	Fixed monthly payment - up to 36 months installment plan or lump sum	Every time when job is completed	Every time when job is completed
Remarks	Will complete maintenance service up to 3 years/ 6000 Hours	1) Free inspection every 1000hrs. 2) Health check support - Oil analysis every 1000 hrs. <i>*Optional*</i>	No additional mileage & Allowance charges for the subsequent unit service within 5km radius.	Mileage & Allowance charges based on actual job.
* Sample Estimate for ZX200-5G *				
Calculation based on	3 Years/ 6000 Hours (Maint service + Power Train)	3 Years/ 6000 Hours (Maint service + Power Train)	3 Years / 6000 Hours	3 Years / 6000 Hours
Great Saving Up to	26%	29%	16%	0%
Additional Support				
Additional Extended Warranty	Power Train (5 Years/ 10,000 Hours)	Nil	Nil	Nil
4th & 5th Years Support	1) ConSite Health check for main pump every 2,000hrs 2) SPE inspection every 2,000hrs	Nil	Nil	Nil
Great Saving Up to	9%	Nil	Nil	Nil

*Terms and Conditions Apply.
Price is based on estimation purpose.
For more detail information, please contact our PSR.*

HITACHI

GENUINE
OIL FILTER