

"Every month" Receive operation reports with advice via e-mail "Machine emergency" Receive Emergency Alarm notifications via e-mail

The monthly report notifies on each machine's operation status, and the alarm report notifies on alarm information. These two types of reports allow you to visualize the operation status of your machine, and monitor your machine's day-to-day operation status in order to maximize machine availability.



The calendar's format allows you to see the daily operation times of your machine with ease. This report helps you analyse the operation trend of each machine.



The daily operation report shows in detail when the machine is operating and idle time, which is represented by different colours in the 24-hour timeline.

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The reports can be viewed on laptops, desktop computers, smartphones & tablets.

A. Monthly Report

A detailed report of the operational status for each machine will be sent to the registered e-mail addresses every month.

Benefits:

- Monthly operational information helps you to analyse the operational efficiency of your machine and improve overall machine-operation status.
- Each machine's operational information can be shared with Hitachi authorized dealers, enabling a stable operation for your machine.

Key items included in the report

- Operation status compared with the regional average
- Operation time by part
- Coolant and hydraulic oil temperatures
- Various advice comments

B. Alarm Report

If the machine's alarm goes off and the problem requires urgent attention to prevent downtime, an emergency alarm report will be sent to the registered e-mail addresses.

Benefits:

- Information of an alarm requiring urgent attention can be shared by the operator and owner, so that the necessary measures can be taken.
- Alarm information can be shared with your dealer as well, to enable smoother co-ordination and reduce your machine's downtime.

Key items included in the report

- Model name / S/N
 Hour meter
- Alarm code / name
 Recommended action
- Position

- * The data report service will be made available on 10- to 80-ton excavators.
- * Contact Hitachi authorized dealers for the details of Data Report Service and machine models that are supported.
- * The communication ability may depends on the situation of the worksite. Please confirm if your machine is currently communicating before having this service. Under no circumstances shall Hitachi Construction Machinery Co., Ltd. and or Subsidiaries and its Dealers be held responsible or liable for any communication line failure, interruption, delay in operation or transmission or any other cause of action.

^{*} The data report service is available on machines equipped with the communication terminal

HITACHI

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Monitor your machines closely with ConSite

ConSite is a consolidated solution service that links you to your machines on the construction site.



Should you require Hitachi ConSite's services, contact us at the branch nearest to you.





Monitor your machine's on-site with Data Report Service



KEY FEATURES

- Receive monthly operation reports with advice via e-mail
- Receive emergency notifications via e-mail

These two reports allow you to visualise the operation status of your machine, improve the efficiency of machine management, and work closer with us.

